

# SEASON PASS

Please complete and sign the below form and bring to Eden Camp's reception to complete your application and process payment:

For online applications, please email your completed form and appropriate photo to admin@edencamp.co.uk

into the corresponding box:	,	ou mon co pu	
Adult: £39.00			
Child: £33.00 (aged 5-16 inclusive)			HOME GUARD
Family*: £150.00 *Family tickets include 2 Adults and up to 3 C	Children		- SUZIRD
Contact Details:			
Lead Card Holder:			
Name			
Date of Birth			
Address			
Postcode			
Email Address			
Phone Number			
Lead Card Holder Signature			
Name and Date of Birth for addi	itional Pass Holde	ers, if applicab	le:
Name DoB	3.	Name DoB	
Name DoB	4.	Name DoB	



# Terms & Conditions

Please read carefully.

## Logistics:

- 1. Each season pass is specific to each adult/child/family and is non-transferable.
- 2. For family groups, you will be issued with 1 card which will include each family member registered with a season pass on the one card.
- 3. We require only ONE landscape photograph of all members of the family for family cards purchased. This can be taken by us at reception or you can send one to admin@edencamp.co.uk.
- 4. Not all family members need to be present in order to use a family card, however only individuals registered to the c ard and included in the photo can use it.
- 5. Adults are 17 years old and over.
- 6. Children are 5 to 16 years old inclusively. (Under 5s have free admission anyway.)
- 7. One free carer may accompany a person with disability. This may be a different carer on different visits. Please refer to our general T&Cs forv alid proof of carer status.
- 8. Admission and discount is only valid on presentation of a valid card.
- 9. Season pass cards will be ready to collect from the Main Reception within 1 week of purchase. Please keep your season pass till receipt to show on entry and collect your card. Please note discounts are not applicable until you have your card and cannot be claimed in retrospect.
- 10. Day entry tickets can be upgraded to a season pass (on the day of purchase only). Please ask at the Main Reception for details and pricing. Please note discounts on purchases in the cafe and retail cannot be provided or refunded in retrospect following an upgrade.

### General:

- 11. Not to be used in conjunction with any offers unless otherwise specified.
- 12. Season pass holders receive 10% discount on products purchased in the Cafe and Gift Shop. Discount only applies to products purchased for the Pass Holders. (Not applicable to alcoholic purchases.)
- 13. We reserve the right to make any product at any time exempt from the discount scheme.
- 14. All and any season passes are valid for 12 months following the purchase date. For our opening times, please refer to our website. Renewal is available upon application.
- 15. We cannot be held responsible for closures of all or part of our attraction in the event of incidents deemed outside of our control. Such acts or incidents include, but are not limited to, 'acts of God', an outbreak of conflict or hostilities, a civil disturbance, strike action, an act of terrorism, a change in legislation or government policy, the intervention of a government or law enforcement agency, a natural disaster, fire, flooding, power failure and/or the absence of telecommunications. Eden Camp will not be held liable for any financial or property loss incurred.
- 16. Although we have a large car park onsite, holding a season pass does not guarantee onsite parking.
- 17. The card is issued by and remains the property of Eden Camp Modern History Museum, which reserves the right to terminate the scheme, decline issue of cards or withdraw cards at any time. In the event of any of the above, Eden Camp Modern History Museum will not be liable for any financial loss incurred.
- 18. If a card is lost, a replacement card can be issued at the cost of £1.
- 19. Signature by the card holder and use of this card by the named persons constitutes acceptance of our Terms and Conditions.
- 20. We reserve the right to alter the terms and conditions, and prices, and any time without warning or notice. Any changes are available upon request.
- 21. All decisions are at the discretion of management.

### **Data Protection:**

- 1. Personal Information, including photographs, are held securely for the purpose of production and use of your season pass only.
- 2. The lead card holder is responsible for updating any changes to personal information/contact details.
- 3. Unless you state otherwise, we may use your personal details to contact you with Eden Camp Modern History Museum offers/information that may be of interest to you. We do not sell, trade or otherwise transfer your personal identifiable information to third or external parties.
- 4. Data use is in accordance with the GDPR Act 2018. Our full GDPR Statement can be viewed on request.